



United Nations
Educational, Scientific and
Cultural Organization



International Tracing Service
Inscribed on the International Register in 2013
Memory of the World

ITS

International Tracing Service
Service International de Recherches
Internationaler Suchdienst

User survey

Thank you for your inquiry to the ITS.

The ITS is constantly striving to improve research possibilities within its archival holdings, which are on the UNESCO's "Memory of the World" Register.

Please take a few moments to complete the following questionnaire, which is anonymous and will help us improve our service.

What type of research did you do?

Scholarly

Pedagogical

Memorialization/Commemoration

Local research

Journalism

Other

Did you receive a prompt reply to your request for research/to visit the IST, or did you have to resend your inquiry?

Can you suggest any improvements?

Did you receive the information you sought?

Yes

No

Is the format of the digital information sufficient, or would you prefer other formats (JPG, etc.)?

Is the medium through which the documents were sent satisfactory?

Is our required citation of the ITS documents for publication clear?

Yes No

What suggestions for improvement would you like to make?

Finally we'd like to have some information about you for our statistics:

Gender

Age

Occupation

Place/Country of Residence

Thank you very much for your time.

The ITS

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