



United Nations
Educational, Scientific and
Cultural Organization



International Tracing Service
Inscribed on the International Register in 2013
Memory of the World

ITS

International Tracing Service
Service International de Recherches
Internationaler Suchdienst

User survey

Thank you for visiting the ITS in Bad Arolsen

The ITS is constantly striving to improve research possibilities within its archival holdings, which are on the UNESCO's "Memory of the World" Register.

Please take a few moments to answer the following questions. Your answers are anonymous.

What type of research did you do? (more than one answer possible)

Scholarly

Pedagogical

Memorialization/Commemoration

Local research

Journalism

Other

Did you receive a prompt reply to your request to visit the ITS, or did you have to inquire again?

Did you receive an offer for ITS support prior to your visit to help you prepare?

Yes No

What could be improved in our preparation for your visit?

Were you able to find the information you were looking for in the time planned?

Yes No

After being shown by a staff member how to use the archive system of the ITS, was it understandable? Can you suggest improvements?

How do you rate your experience of being able to view the digitized holdings during your research?

Is this form of the digital information sufficient, or would you wish for other formats (JPG, etc.)?

Is the procedure for saving and storing the documents sufficiently quick and convenient?

Yes No

Are the reading rooms and the technical facilities satisfactory?

Yes No (why not?)

Is the required citation of the ITS documents for publication understandable?

Yes No

What suggestions for improvement would you like to make?

Finally we'd like to have some information about you for our statistics:

Gender

Age

Occupation

Place/Country of Residence

Thank you very much for your time.

The ITS

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